

## Via ECFS

June 29, 2012

Ms. Marlene H. Dortch Secretary Federal Communications Commission 445 12th Street, S.W. Washington, DC 20554

Re: Notice of Ex Parte Presentation, In the Matter of Structure and Practices of the Video Relay Service Program; Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities and Consumer & Government Affairs Bureau Seeks to Refresh the Record Regarding Misuse of Internet Protocol Relay Service, *CG Docket Nos. 12-38, 10-51, and 03-123* 

## Dear Ms. Dortch:

On June 28, 2012, Murray Johnston, Ken Pruett, Barbara Rivera, Tara Romeo, and Salvatore Guariano of Experian, Steven Davis and Taylor Heim of SAS Federal, and Michael Signorelli of Venable LLP met with Greg Hlibok of the Consumer & Government Affairs Bureau, Karen Strauss of the Consumer & Government Affairs Bureau, Eliot Greenwald of the Consumer & Government Affairs Bureau, Douglas Klein of the Office of General Counsel, Bob Aldrich of the Consumer & Government Affairs Bureau, and Jonathan Chambers of the Office of Strategic Planning & Policy Analysis.

During the meeting, we discussed the proposed rulemaking in the above referenced proceeding. Specifically, we discussed the topic of identity verification and risk management in connection with the deployment of a centralized Video Relay Services User Database or any database used in the process of delivering various forms of Internet-based relay services to consumers. We discussed how Experian's authentication products, as detailed in the attached Comments, as well as services offered by SAS could be leveraged to address concerns related to fraud.

At the meeting, we provided the attached presentation that describes Experian and SAS's identity proofing products.

If there are questions concerning this matter, please do not hesitate to contact the undersigned.

Michael A. Signorelli

Venable LLP

Sincerely.